



Accountability Can Transform Health (ACT Health) was a governance programme for the health sector in Uganda from 2014 to 2018.¹ It was implemented by GOAL Uganda in partnership with Coalition for Health Promotion and Social Development (HEPS), Multi-Community Based Development Initiative (MUCOBADI), & Kabarole Research Centre (KRC).

This series of posters were specifically designed to implement a key activity of the intervention: dissemination of information (compiled in Citizen Report Cards) about health facility performance in Uganda.

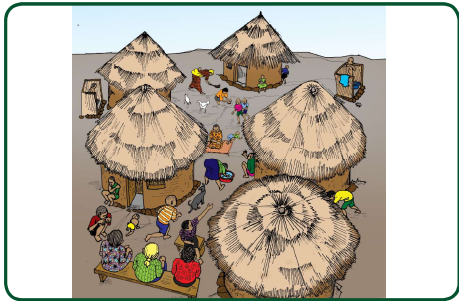
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¹ "Promoting Health Sector Accountability in Uganda through support to GOAL Uganda" (DFID Component Code 200779-113).

Rights and Responsibilities

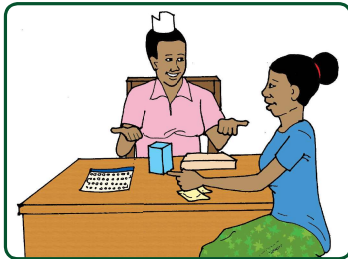


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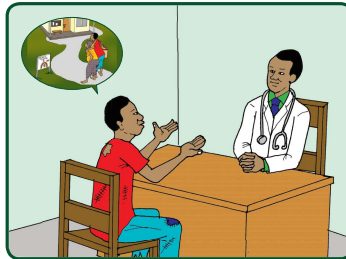
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Who could name at least 5 health rights and entitlements?

Health Rights:



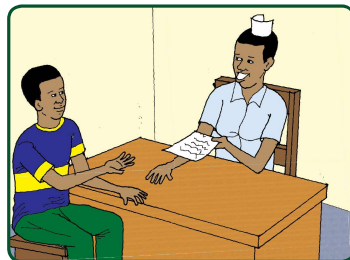
Right to choose



Right to complaint and redress



Right to access essential medicine

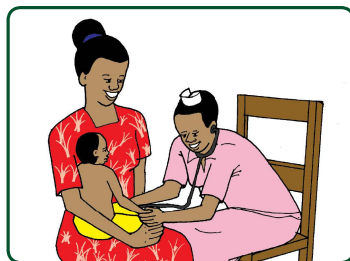


Right to access information

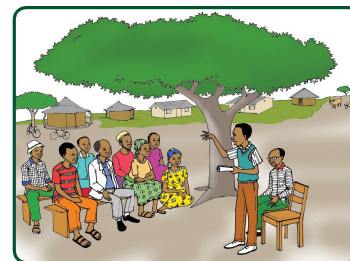


Right to privacy and confidentiality

Health Responsibilities:

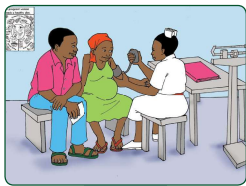


Responsibility to be healthy



Responsibility to participate

What services does our HC II provide?



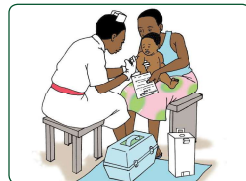
Antenatal care



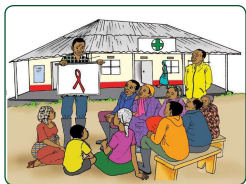
Outpatient care



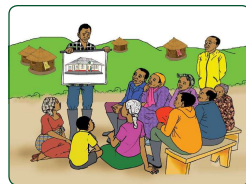
Simple family planning methods



Immunisation



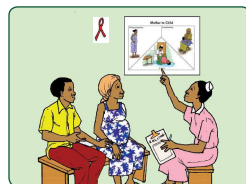
Health education (at HC)



Health Outreach (villages)



Family planning education



PMTCT

What services does our HC III provide?



Antenatal care



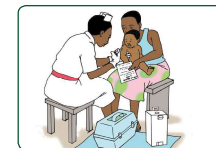
Delivery



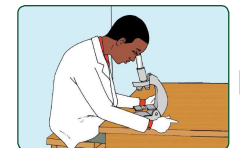
Outpatient care



HCT



Immunisation



Lab services



Family planning



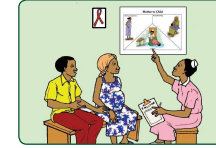
Health education (at HC)



Family planning education



Health Outreach (villages)

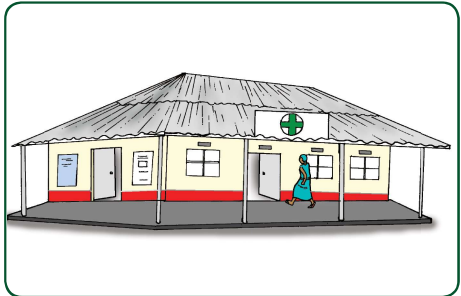


PMTCT



ART

How many people use this HC ?



Health centre

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Reasons why we do not use this HC :



Lack of drugs

%

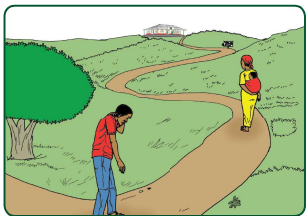
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Long waiting time

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Long distance

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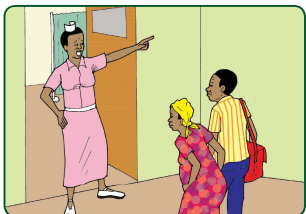
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Cannot afford payment

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Attitude of staff

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Unclean facility

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How many of us use ANC and deliver at our HC III?



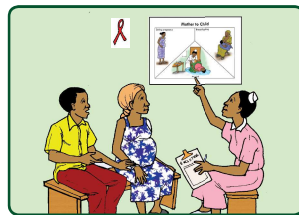
Antenatal care

%



Delivery

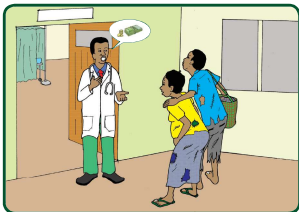
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PMTCT

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Reasons why we do not deliver at this HC :



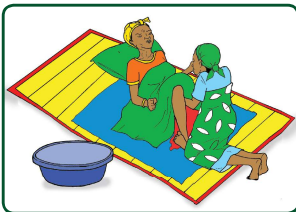
Cannot afford

%



Health centre not open

%



Use traditional birth attendant

%



Attitude of staff

%

How many of us use ANC and family planning at our HC II?



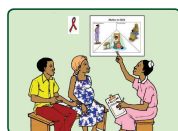
Antenatal care

%



Family planning

%



PMTCT

%

Why we choose not to use family planning:



Attitude of staff

%



Use natural methods

%



Fear side effects

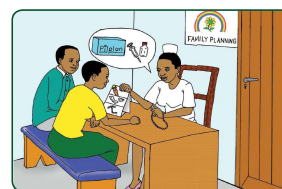
%



Not interested

%

How many of us use family planning services at our HC III?



Family planning

%

Why we choose not to use family planning :



Attitude of staff

%



Use natural methods

%



Fear side effects

%



Not interested

%

What community says about staff attendance at our HC II



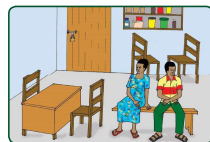
Always at work

%



Sometimes at work

%

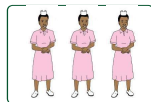


Rarely at work

%

Staff at HC II

Medical:



Medical Staff standard



Medical Staff Allocated



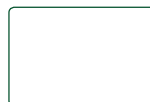
Total staff present on survey day



All Staff:



Total Staff Standard



Total Staff Allocated



What community says about staff attendance at our HC III



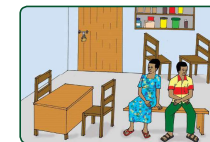
Always at work

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Sometimes at work

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Rarely at work

%

Staff at HC III

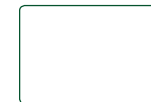
Medical :



Medical Staff standard



Medical Staff Allocated



Total staff present on survey day

All Staff:



Total Staff Standard



Total Staff Allocated

What community says about drug availability



Patients who received drugs at the last visit

%

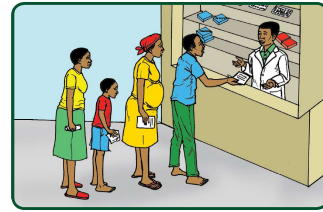
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Drugs are always available

%

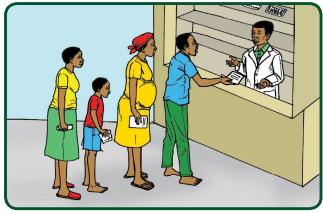
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Drugs are sometimes available

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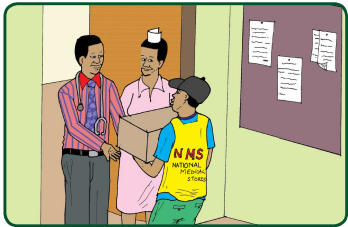


Drugs are rarely available

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Do community members know when drugs are received?



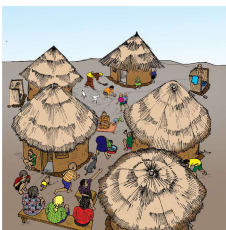




Yes, we know when drugs are received

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Fees at our HC

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|---|--|
|  <p>Government says</p> | <div>0.00 UGX</div> |
|  <p>Health Centre says</p> | <div>UGX</div> |
|  <p>Community says</p> | <div> <div>  <div></div> <div>UGX</div> </div> <div>  <div></div> <div>UGX</div> </div> </div> |

What did we bring / buy most?

1. _____

2. _____

3. _____

Satisfaction



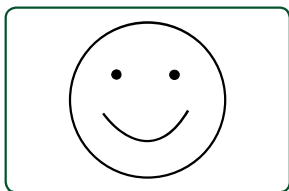
Waiting time for patients at the centre



Who do know the role of the HUMC?

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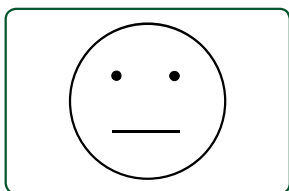
Satisfaction with Relationships between HC Staff and Community:



Very satisfied

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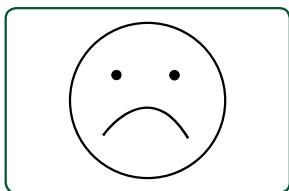
Community says



Satisfied

| | | | | | | | | |
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Community says

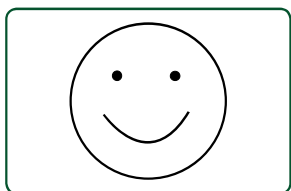


Not satisfied

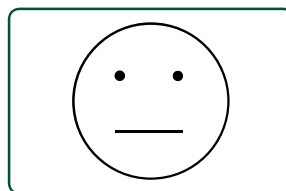
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Community says

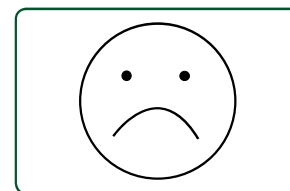
HC says :



Very satisfied



Satisfied



Not satisfied